

our terms, conditions and general trading information

All quotations are valid for 3 months from the date of quotation.

1. Kingfisher may make a one off fixed charge for the delivery, set up, clearance and travel elements involved in coordinating the event. This will be dependent upon location and will be outlined in our initial quotation.

2. All Kingfisher menus may attract a service charge for staff, if service is required for an event. These charges will be dependent on guest numbers, menu choice and location and will be outlined in our initial quotation.

3. All bookings must be confirmed in writing by the Client upon acceptance of the quotation.

4. When applicable, VAT will be charged at the current rate.

5. All prices quoted are for a specific number of guests and changes in numbers will affect the overall price. Confirmation of final numbers must be given 2 weeks prior to the event. After that time the Client will be charged for the number of persons on the quotation as a minimum. If an increased number of guests are confirmed within 14 days prior to the event, the Client will be invoiced for each additional guest within 7 days after the event.

6. A deposit of £1000.00 is due upon acceptance of quotation. 50% of the total invoice will be payable three calendar months prior to the event with the final balance due 14 days prior to the event. For smaller events we will ask for a nominal deposit at our discretion, with the final balance due 14 days prior to the event.

7. Kingfisher Event Caterers Ltd cannot be held responsible for the safety and quality of any food or drink supplied directly by the Client or any other organisation.

8. Any breakage, loss or damage caused by the Client or Client's guests of any equipment will be charged to the Client at full replacement cost within 14 days after the event.

9. No liability is accepted by Kingfisher Event Caterers Ltd for the failure of performance due to accidents, fire, flood, obstruction by any "acts of God" or any such event beyond the control of Kingfisher Event Caterers Ltd.

10. All quotations are subject to site survey and there may be additional charges, dependant on venue facilities, for additional equipment required to produce the menu. These charges will be made clear in our quotation.

11. Menu prices on our website are not inclusive of furniture, crockery, cutlery, tableware, linen or staff.

12. Staffing costs will vary, depending on the style of event, and will always be provided at a fixed cost to the Client, rather than an hourly rate. These costs will be subject to change if guest numbers increased or decreased significantly. All of our staff members are professional, experienced and fully trained with the relevant food safety qualifications.

13. Kingfisher Event Caterers have full liabilities insurance in place and these policies are available upon request.

14. Where possible Kingfisher Event Caterers Ltd will offer discounted services, dependant on guest numbers and date of the event. We will always aim to provide a competitive quotation based on the initial client meeting, without ever compromising our high standard in food and service.

15. Deposits are non-refundable and the following percentage of the outstanding sales value will be charged to the Client in the event of cancellation:

Cancellation within 1 calendar month of event date:
25% of the quoted cost.

Cancellation within 3 weeks of event date:
50% of the quoted cost

Cancellation within 2 weeks of event date:
75% of the quoted cost.

Cancellation within 1 week of event date:
100% of the quoted cost.

16. Kingfisher Event Caterers Ltd reserve the right to cancel any booking if agreed payment terms are not met by Client as laid out in this agreement.

Please sign and return one copy for our records.

Client Signature: _____

Print Name: _____

Date: _____

Thank you!



wedding catering



celebration catering



corporate events catering